



Information from THAI CARGO

## Introduction of the cancellation charge

TG-JPN/017-18  
2018/11/29

To Valued Customer,

We sincerely express our deep appreciation for your kind supports extended to Thai Airways International P.C.L.Japan Kindly be informed that we will collect the reservation cancellation charge in Japan as follows.

**Effective from:** 01 JAN,2019 of flight date from Japan

### Terms and Conditions:

1. Date of Implementation : 01 January 2019
2. Applicable Booking weight : 1,000kg or more (chargeable weight)
3. Cancellation policy

■ Destination : Bangkok

50% penalty fee of expected air freight will be collected on more than 70% cancellation of booking weight, in case cancellation is made after 15:00 o'clock, one day prior to scheduled flight departure date

\*after 15:00 o'clock on Day 5 for weekend flights including Day1 flight ex Japan

\*TG647 (after 14:00 o'clock, one day prior of scheduled flight)

■ Destination : Beyond Bangkok

50% penalty fee of expected air freight will be collected on more than 70% cancellation of booking weight, in case cancellation is made after 12:00 o'clock, two days prior to scheduled flight departure date

\*after 12:00 o'clock on Day 4 for weekend flights including Day 1 flight ex Japan

4. Flight changes

There will be no penalty in case alternative flight arranged by the airline, is accepted by customer

Your kind understanding of our situation would be greatly appreciated.

**Thai Airways International P.L.C. Japan Cargo**

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