



Dear Value Business Partner

Dated 21May,2020

As you might know, The Thai Cabinet has approved the reform plan for Thai Airways International Public Company Limited (“THAI”) which will be implemented through the business reorganization chapter under the auspices of the Central Bankruptcy Court of Thailand and the Bankruptcy Act.

Please note, however, that THAI will, pending the process, be able to operate flights and run its business, and assure the payment as usual. Therefore, please continue your performance, inter alia, not suspending any business flow.

We take this opportunity to solicit your continued support and cooperation.

Sincerely yours

A handwritten signature in blue ink, appearing to read "Arnuphap Kittikul".

Mr. Arnuphap Kittikul
General Manager Japan and The America
Thai Airways International Public Company Limited